



HPO IN ACTION
Together, We Excel!

Visitor Center Opens to Showcase Area Attractions

Missouri City is proud to announce the opening of its brand new Visitor Center. This center will market Missouri City as a destination to visit, shop, play and stay overnight. It will work hand-in-hand with local hotels, the Quail Valley golf course and local events to make sure that folks take time to explore and enjoy Missouri City.

The Visitor Center is located immediately inside the main Community Center entrance and includes a meeting room, information area and seating area. A holographic virtual assistant will greet visitors and provide a brief overview of points of attraction in the area. An interactive kiosk guides tourists through listings and maps of activity centers, events and local businesses. The City is currently exploring options for rotating exhibits to highlight local talent and local history.

The Visitor Center is funded by \$100,000 in hotel occupancy tax revenue, which also accounts for a Tourism Manager, whom Missouri City is currently looking to hire. The Visitor Center is part of a series of renovations under way at the complex. The main Community Center was renovated last year; a stage with landscaping will soon be completed just outside the building entrance; and, the entire City Hall complex is currently being repainted with a fresh palette of colors.

The Visitor Center is currently open to the public during regular business hours. Please stop by to explore this exciting new space!



Hurricane Harvey Appreciation Lunch

**MAYOR ALLEN OWEN, CITY COUNCIL
& CITY MANAGER ANTHONY SNIPES**

CORDIALLY INVITE YOU TO



EOC TRAINING ROOM, PUBLIC SAFETY HEADQUARTERS
3849 CARTWRIGHT RD.

THURSDAY, OCTOBER 26

11:30 A.M. - 1:30 P.M.

COME ENJOY FOOD, FELLOWSHIP &
EXPRESSIONS OF APPRECIATION!

RSVP TO ADRIANNA NIXON
ANIXON@MISSOURICITYTX.GOV

City Council and City Manager Anthony J. Snipes hosted a special luncheon salute to recognize employees who were on-duty throughout the Hurricane Harvey crisis.

On the back cover: Harvey scenes in the "Show Me City".

Booth Winners

Employees who visited all booths and secured a stamp/signature, were entered into drawings for the donations. Congratulations to this year's winners:

Mike Berezin

Aflac

Jonathan Bradley

BCBS

Michael Bukowski

Haeckerville Pharmacy

Tracy Cox

Next Level Urgent Care

LaToya Jasper

H-E-B

Robert Lawson

TMRS

Julia Montgomery

Human Resources

David Slay

TDECU

Sheila Smith

Center for Stress

Management

Anthony Snipes

VALIC

Yue Sun

Costco

Etta Taylor-Edwards

ETEAP

Kimberly Thomas

Methodist

Wanja Thomas

H-E-B

Thomas K. White Jr.

Methodist

Mark Your Calendar: Annual Enrollment Begins on Monday, Nov. 6 Login to ESS and Review/Update Benefits Selections

Human Resources & Organizational Development is preparing to manage the City's Fiscal Year 2018 Annual Enrollment to inform and educate all employees regarding healthcare benefits and options available.

This year's week-long process begins on Monday, Nov. 6 and ends on Friday, Nov. 10. Employees may make changes/updates to their benefits via the City's Employee Self Service Portal (ESS). To assist staff in making the best wellness decisions, HR has scheduled the following meetings:

2018 Annual Benefits Enrollment Meeting Schedule	
Annual Enrollment Begins	
Monday, November 6, 2017	
Monday, November 6, 2017	
Time	Location
9:00 AM	Council Chambers
1:00 PM	Council Chambers
Tuesday, November 7, 2017	
Tuesday, November 7, 2017	
Time	Location
10:30 AM	Old Court Chambers
2:00 PM	Old Court Chambers
Wednesday, November 8, 2017	
Wednesday, November 8, 2017	
Time	Location
7:00 AM	EOC Training Room
1:00 PM	EOC Training Room
Thursday, November 9, 2017	
Thursday, November 9, 2017	
Time	Location
12 pm - 5 pm	Walk-In HR/OD Office
Friday, November 10, 2017 - 12pm	
ANNUAL ENROLLMENT ENDS	

In addition to Annual Enrollment, HR coordinates multiple strategic programs to help assure employees' well-being. In October, the department held the 2017 Employee Wellness & Benefits Fair in partnership with 21 vendors, who provided door prizes ranging from gift cards to promotional items.

For more information on Annual Enrollment and other HR programs, contact Director Dr. Edward Williams, ewilliam@missouricitytx.gov; or Manager Shanell Garcia, shanell.garcia@missouricitytx.gov.

City's First "MCTX Mobile" App

The City has launched its new mobile application, "MCTX Mobile", for smart phone, tablet and phablet devices. It allows "Show Me City" residents to have full access to the main website—www.missouricitytx.gov—and includes a sleek and easily navigable design, Missouri City residents can download this new app by searching for 'MCTX Mobile' in the Apple app store or on Google Play.

Upcoming Website Relaunch

The launch of MCTX Mobile is in line with the scheduled relaunch of the City's website. In the coming months, staff will see a complete design change to the main website, which will also include new features, streamlined pages and social media connections. All upgrades were based on an independent internal/external survey and review process and a public input symposium in partnership with Creative Consumer Research, a market research firm that provides accurate and actionable information to help organizations develop strategic solutions.

New website features will also include branding for the City's new Mission, Vision, Credo, and Code of Ideals; customized department homepages; a portal for a livestream of the MCTV channel and the ability to translate website content into multiple languages that represent the City's cultural diversity. The transformation is a design collaboration with staff and CivicPlus, a nationally renowned company with integrated technology platforms and solutions for local, state and federal government agencies.

Upcoming Holidays

Nov. 23-24
City Offices Closed

Dec. 22
City Offices Closed

Christmas
Dec. 25
City Offices Closed

Upcoming Paydays

Nov. 3
Nov. 17
Dec. 1
Dec. 15
Dec. 29



The advertisement features a green background with a blue border. At the top left is the Missouri City Texas logo, which includes a stylized sunburst. Below the logo, the text "Missouri City is Going Mobile" is written in a large, white, sans-serif font. Underneath this, a paragraph in white text encourages downloading the MCTX Mobile app from the Apple App Store or the Android Market, highlighting features like RSS feeds for events and alerts, and the ability to join the online community. At the bottom left, there are two icons: one for the Apple App Store and one for the Android Market, both with the text "Available on the" above them. On the right side of the advertisement, a hand is holding a smartphone. The phone's screen displays the MCTX Mobile app interface, which has an orange header with the word "HOME" and a menu with options like "Government", "Calendar", "Employment", "Solid Waste", "Follow Us", and "How Do I...". The phone's status bar at the top shows "AT&T LTE", "1:21 PM", and "41%".

missouri CITY TEXAS

Missouri City is Going Mobile

Download the new MCTX Mobile app via the Apple App Store or the Android Market to stay up-to-date with what's happening in Missouri City. Receive RSS feeds for upcoming events, emergency alerts, special city projects, and more. Join our online community today!

Available on the iPhone App Store

Available on the Android Market

Upcoming Events

Oct. 23-Nov. 3
Early Voting

Oct. 25
Coffee with a Cop

Oct. 27
Missouri City Police Officers
Association Golf Scramble

Oct. 28
Drug "Take Back" Day

Oct. 28
Monster Mile Fun Run

Tricks and Treats in the
Park

Nov. 7
City Election

Nov. 18
Public Safety Operation
Thanksgiving-Stuff the
Squad Car & Fire Truck

Dec. 1-22
MCPD "Blue Santa"

Dec. 1
Snowfest Festival

Dec. 2
Snowfest Parade

Dec. 10
MCPD Youth
Basketball Tournament

Your EEG (Employee Engagement Group)

The EEG was created in the spring of 2016 as part of the City's HPO initiative and works with the Leadership Team to engage the organization in the change process. The employee group has provided input on a range of policies including a recently approved update to the City's Tuition Reimbursement program. EEG is represented by at least one (1) member from each department or division for a total of no more than twenty-five (25) members.

If you have any questions about EEG or are interested in joining, volunteering or contributing to upcoming projects, contact the Fiscal Year 2018 officers:

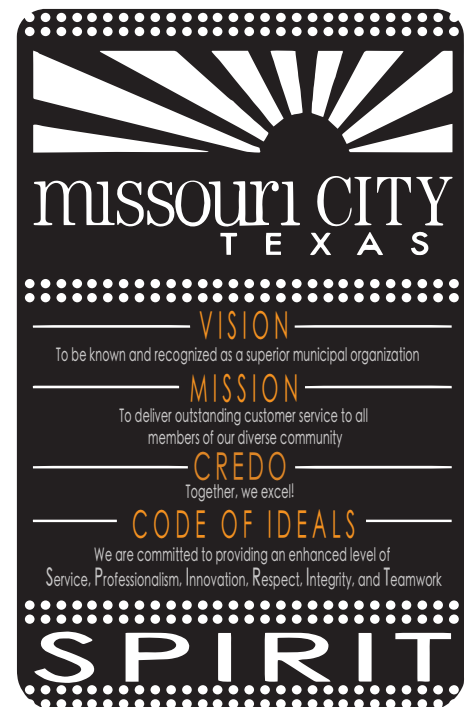
Chair: Jennifer Thomas Gomez, Planning Manager, Development Services
Vice-Chair: Cory Stottlemeyer, Media Relations Specialist III, Communications
Secretary: Shanell Garcia, Manager, Human Resources & Organizational Development

Your ERC (Employee Recognition Committee)

The ERC's mission is to bring together a collaborative group of team members from all departments to promote positive working relationships through various team building and social events.

The committee is currently planning the Annual Employee Thanksgiving Luncheon, which will take place on Tuesday, Nov. 14 at 11:30 a.m. in the Community Center, 1522 Texas Pkwy.

If you have any questions about ERC or are interested in joining, volunteering or contributing to upcoming activities, contact Chair Dua Quraishi (City's Crime Victim Liaison), at 281.403.8738; dquraishi@missouricitytx.gov.



“Show Me” Success

Missouri City employs some of the best and brightest talent in the nation; here are some examples of our employee excellence:



The Municipal Court Team received the following four awards at the Texas Court Clerks Association annual banquet:

Norma West—Extraordinary Achievement Award

Monika Whitsey—Distinguished Service Award

Tanya Munoz—Distinguished Service Award

Erika Gleghorn—Distinguished Service Award

MCPD Officers **Warren Simon**, **Janavian Chocklin** and **Travis Lutze** recently graduated the Field Training Program.

The Quail Valley Utility District and the City's Regional Water Treatment Plant recently won first place for producing the best tasting drinking water in the South Central Region of Texas.

Robert D. Jasper was promoted to new Administrative Lieutenant. Jasper has served the Fire & Rescue Services Department for the past eight years. He has obtained his Advanced Firefighter, Driver Operator, NIMS 300 and Fire Investigator Certifications.



Recreation Superintendent **Shane Mize** and Parks Supervisor **Barry Hamilton** attained Certified Park and Recreation Professional (CPRP) certifications from the National Recreation and Park Society (NRPA). Governed by the National Certification Board of the National Recreation and Park Association, this status certifies that Shane and Barry meet high standards of education, expertise and experience established in the field.

Technology of Participation (ToP)[™] Training

How do we build a High Performance team? We believe that a key component lies in developing leadership and communication skills and building a climate of involvement.



Twenty City employees, from 12 departments, recently trained in facilitation techniques called the Technology of Participation (ToP)[™]. Throughout two days, participants learned to organize and plan a meeting in advance, to lead focused and inclusive conversations, to surface group consensus while remaining neutral as a facilitator and to create action plans with clear accountability.

Our City is developing our human capital via training, coaching and empowerment. And, through our people, we are developing an organizational culture of inclusiveness, leadership at all levels and high performance!

**Due to limited space all the City's accomplishments could not be showcased in this edition. If you have submissions, please email them to the Communications Department.*

Harvey Scenes in the “Show Me City”



Next
Issue:

December
2017



www.missouricitytx.gov

Stay connected with us on Social Media @MissouriCityTX



1522 Texas Pkwy.
Missouri City, TX 77489

281.403.8500